



# SC4500 Software Package 3.56 – 2024.4

## Release Notes

**This document contains details about the latest release of SC4500**

**Release date: March 26<sup>th</sup>, 2025**

### What's new – Improvements

#### Feature Improvements

- SC device update procedure: the method for updating the sensor has been revised to improve user experience. For detailed instructions on this new update process, please refer to section "6.5.3 Install firmware updates" of the SC4500 user manual.

### What's New – Claros

#### Improvement for Claros connected devices



Check this page for a full list of software releases, upgrades, and technical specifications for Claros, the Water Intelligence System from Hach.

<https://www.hach.com/claros/release-notes>

### How to contact us

Website: <https://support.hach.com/app/ask>

#### North America

- Phone: 1- 800-227-4224 Option 2
- Email: [techhelp@hach.com](mailto:techhelp@hach.com)

#### Europe

- Phone: country specific
- Email: country specific